



More and more companies realize the importance of having their Internet Servers running 24x7. They are increasingly dependent on the up time and stability of their servers; subsequently many opt to outsource server management to highly specialized hosting- and colocation centers.

It's imperative to choose a competent hosting partner who offers optimum security, capacity and flexibility.

Whether your business is e-commerce, streaming video, ASP or the company corporate website - it is important that they are always accessible to customers, employees and partners.

Lack of operational security often has great financial consequences for the company.

NetGroup Data Center

The NGDC was designed with extreme high requirements to security, capacity and flexibility and would not be compromised.

One example is that the infrastructure is redundant on all levels. All systems from fiber network over secure power supply, cooling and surveillance are build redundant so that everything in NGDC is backed by minimum two independent systems.

Service and cooperation

Our highly qualified technical staff and operation management team ensure - in cooperation with your IT-staff and advisors - a smooth and unproblematic installation, start-up and operation of company equipment at NGDC. Also, should a need for assistance arise - NGDC's on-site technical staff are available 24x7x365.

Our Service Level Agreement (SLA) guarantees that your company will be provided with the very best quality of service.

NetGroup Data Center benefits:

- Quality of Service**
Our Service Level Agreement guarantees 99.99% up time and response guarantee from our customer help desk in less than five minutes.
- Focus on your core business**
Hosting solutions from NGDC allows your company better to focus on your core business.
- Cutting cost**
No costly investments in infrastructure or highly specialized personnel are required. Less time needed for operations and support.
- Time to market**
The highly flexible NGDC organization guarantees individual and dynamic solutions. Your business gains a competitive edge and a fast start. Future needs for more capacity will be met easily and quickly.
- Maximum performance**
Redundant fiber optic connections to several world leading carriers and the Danish Internet Exchange Point, as well as unlimited bandwidth ensures the ultimate Internet connectivity for your business.
- More flexibility**
NGDC provides fast, innovative and individual solutions tailored to your needs.
- Better security**
The extremely secure and redundant operations environment as well as the high level of physical safety guarantees optimum conditions for your business.
- Outstanding customer support**
Highly qualified on-site operation staff is available 24x7x365.



NGDC facts

- Physical set-up** The two separate server-rooms of NGDC are galvanic separated with raised anti-static flooring. The racks are designed specially to handle all types of equipment, ensure optimum cooling and offer easy two-way access to all installed equipment.
- Environment** The redundant HVAC-system (Heating, Ventilation and Air Conditioning) secures constant temperature, cooling and humidity. The HVAC-system is monitored 24x7x365. All rooms are equipped with proactive fire detectors, and protected by an Inergen fire suppression system. It is both safe and non-corrosive to electrical equipment and guarantees fast and effective fire fighting without damaging servers or other electronic equipment.
- Power and network** Power is delivered from two independent power circuits, which are both supported by ATS, UPS and diesel generators that are on standby for UPS power supply backup. The fully redundant network is exclusively Category-6 cabling and fiber optic cables. All power and network cabling is installed redundantly in the individual racks.
- Security** Camera surveillance 24x7x365 with sequence storing to a secure database archive. Admission control system to all rooms as well as special locks on each rack.
- Internet connectivity** BGP4-routing using several carriers ensures a maximum up-time and always sending data the fastest way to the end-user. All carrier connections are redundant.
- Maintenance and technical support** The infrastructure of NGDC is continuously tested and maintained according to predetermined procedures. All equipment and the network is being monitored by our technical staff 24x7x365.

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